

your condo connection



Professional Service & Trades

Directory





Table of Contents

| Board of Directors | 6 |
|--|----------|
| President's Message | 7 |
| Welcome to CCI! | 8 |
| What is CCI? | 8 |
| Mission Statement Objectives | 8 |
| Your Membership is Welcome | 9 |
| Types of Membership | 10 |
| CCI Board of Directors | 11 |
| An Introduction to the Chapter Directors | |
| The Executive Officers The Directors | |
| Call for Nominations to the Chapter Board. | |
| From the Administrator's Desk | |
| Leader of the CCI | 16 |
| Your Condo Connection to Education | 17 |
| 2022/23 Annual Event Sponsors | 17 |
| CCI Condo Connection to Resources | 18 |
| The Canadian Condominium Institute (CCI) | |
| Other Education Resources | 19 |
| The Condominium Authority of Ontario (CAO) | 19 |
| The Condominium Authority Tribunal (CAT) | 20 |
| Ministry of Government and Consumer Services (MGCS) | 20 |
| The Condominium Management Regulatory Authority of Ontario (CMRAO) | 20 |
| The Association of Condominium Managers of Ontario (ACMO) | 21 |
| Occupational Health and Safety Act (OHSA) | 21 |
| The Human Rights Tribunal of Ontario (HRTO) | 22 |
| The Workplace Safety and Insurance Board (WSIB) | 22 |
| Raising Your Business Profile | 23 |
| London & Area Publications | 23 |
| CCI Review | 23 |
| Professional Service & Trades Directory | Dago I 2 |

| Condominium Corporation Members | 25 |
|--|----|
| Professional and Business Partner Members | 27 |
| Members: Professional | 27 |
| ACCOUNTING, AUDITING | 27 |
| Davis Martindale LLP | 27 |
| Ford Keast LLP | |
| MacNeill Edmundson Professional Corporation | |
| Wilkinson Rogers LLP | 27 |
| ACCOUNTING & BOOKKEEPING SPECIALIST | 27 |
| Sylvia Heiber Consulting | 27 |
| BUILDING SCIENCES / ENGINEERING / RESERVE FUND STUDIES | 28 |
| Brown & Beattie Ltd. | |
| Caliburn Engineering Inc | 28 |
| Edison Engineers Inc. | 28 |
| EXP Services Inc. | 28 |
| IRC Building Science Group, A Rimkus Comapny | |
| Vince Londini, Consultant | |
| Read Jones Christoffersen Ltd. | |
| Robin Whimster Condo Consulting | |
| VDP Engineering | 29 |
| CONDOMINIUM / PROPERTY MANAGERS | 29 |
| Cambri Management Inc. | 29 |
| Culture Property Management Inc. | |
| Condos Plus Property Management Inc | |
| Dickenson Condo Management | |
| G3 Property Solutions | |
| HighPoint Property Management Corporation | |
| Huntington Properties LtdLarlyn Property Management Ltd. | |
| Lionheart Property Management Inc. | |
| M. F. Arnsby Property Management Ltd. | |
| Parkside Property Management Ltd | |
| Plymouth Property Management | |
| Skirms Ave-Property Management Inc | |
| Sunshine Property Management Inc. | 31 |
| Thorne Property Management Ltd. | 31 |
| CONDOMINIUM FINANCIAL FUND SERVICES | 32 |
| Care Lending Group | |
| Condominium Financial | |
| Lambda Finincial Consulting Inc. | |
| INSURANCE | |
| Atrens-Counsel Insurance Brokers | |
| Gallagher | |
| Selectnath Insurance | |

| LAW | 33 |
|--|----------|
| Cohen Highley LLP | 33 |
| Common Ground Condo Law | 33 |
| Michael J. Lamb, JD | 33 |
| Robson Carpenter LLP | |
| Scott Petrie LLP | 33 |
| REAL ESTATE | 34 |
| Revel Realty Inc., Brokerage - London | 34 |
| REAL ESTATE APPRAISAL | 34 |
| Otto & Company | |
| . , | |
| Members: Business Partners (& Trades) | 34 |
| ASPHALT | 34 |
| AddAline Asphalt Maintenance Inc. | 34 |
| BUSINESS ADVISOR | 34 |
| Meridian Credit Union | |
| CONDOMINIUM MANAGEMENT COMPANIES | 25 |
| Condos Plus Property Management Inc | |
| Dickenson Condo Management | |
| Lionheart Property Management Inc. | |
| Thorne Property Management Ltd. | |
| DOORS / WINDOWS TECHNOLOGY SOLUTIONS | |
| Friesen Renovations Inc. | |
| McCallum Aluminum Limited | |
| Ventri Door Technologies Ltd | |
| GUTTER TECHNOLOGIES | 36 |
| EaveSafe Gutter Protection | |
| | |
| HVAC SYSTEMS | |
| Builders Choice Air Systems Ltd. | 36 |
| LANDSCAPING AND DESIGN | 36 |
| SimpliScapes Landscape Solutions | |
| TLC Landscaping Design & Pools | 36 |
| PAINTING SERVICES | |
| CertaPro Painters of London | 36 |
| PROPERTY RESTORATION SERVICES | 37 |
| Lubnow Restoration DKI | 37 |
| WINMAR Property Restoration Specialists - London | 37 |
| RENOVATIONS | 37 |
| Friesen Renovations Inc | |
| ROOFING | 27 |
| Semple Gooder Roofing Corporation | |
| | |
| SECURITYSecurity Guard Group Limited | 37 37 |
| GELDON VIDALO VIDDO I HIMBEO | 3/ |

| SIDING & SOFFITS | 38 |
|---|----|
| McCallum Aluminum Limited | 38 |
| WATER TECHNOLOGIES | 38 |
| Jutzi Water Technologies | 38 |
| Supporting Local Businesses | 39 |
| A Memory: The 11 th Annual Golf Tournament | 40 |
| Watch for it - #12 | 48 |
| Thank you to our Advertisers | 48 |
| | |

London and Area Chapter

Board of Directors

2022/2023

President

Jennifer Dickenson, BSc (Hons), RCM, LCCI

Past-President

Stefan Nespoli, B.A.Sc., P. Eng., CCI (Hon's)

Vice President

Tricia Baratta, RIB (ONT), LCCI

Treasurer

Michael Watson, CPA, CA, LPA

Secretary

Kristi Sargeant-Kerr, LL.B., LCCI

Directors

Heather Dickenson, BA (Hons), CSC, RCM
Chris DiPietro, RIB (ONT)
Tony DiPietro
Séan Eglinton, ACCI, LCCI
Laura Gurr, J.D., LCCI
David Leff
Joe McGowan, B.E.Sc., P.Eng.
Lisa Skirten, RCM

Administrator & Editor

Trish Kaplan, CCI (Hon's)

National Representative

Tony DiPietro

Mailing Address:

P.O. Box 51022, 1593 Adelaide Street N.

London, ON N5X 4P9 Tel: 519-453-0672

Email: ccisw@cci-sw.on.ca
Website: www.ccilondon.ca

Note: The address is a postal outlet/mailbox only. Please contact the Administrator by email where delivery must be arranged.

CCI Privacy Policy:

The Canadian Condominium Institute, ("CCI"), *London & Area Chapter ("CCI London"*), provides a broad range of services to our members. We have a longstanding policy of protecting the privacy of our members in the course of providing services to them. Our relationship with our members is based upon trust and maintaining member privacy and is, therefore, given the utmost priority.

For more information on our Privacy Policy visit our website: https://ccilondon.ca/privacy-policy

President's Message



Congratulations are in order!

At the end of each year, the chapters provide CCI-National with Annual Reports and nominations, at the request of the CCI National Board, for awards to recognize chapters and / or person(s) for the distinguished service that is provided in their communities for the benefit of the members during the previous year.

This year, awards were presented at the CCI-N 2022 Fall Leaders' Forum held in Kingston, Ontario November 23rd-25th, 2022. We were so pleased to have several our Board members attend the 2-day event to meet, learn and connect with folks across the nation at some social events.

We were so proud to be awarded the Lorne Young Award (Chapter of the Year), I, along with Laura Gurr, Kristi Sargeant-Kerr and Tony DiPietro were there to accept the award on your behalf. We thank you for your support and the time you give to the chapter to strengthen our communities and our city, to one and all.

Also, our past-president Stefan Nespoli was awarded a Distinguished Service Award, which was well deserved!

The members of the CCI Board of Directors of London and Area Chapter do it all and we can proudly brag about what they bring to our chapter. The pandemic and its repercussions did not curb their enthusiasm nor their participation. Whether they worked from home or office, they were there to lend a hand to the successes we enjoyed this past year.

Congratulations!

Jennifer Dickenson, President

Welcome to CCI!

The Canadian Condominium Institute leads the condominium industry by providing education, information, awareness and access to expertise by and for our members.

Coast to Coast... we are your condo connection!

What is CCI?

The Canadian Condominium Institute is the Voice of Condominium in Canada. It is a national, independent, non-profit organization dealing exclusively with condominium issues. Formed in 1982, CCI represents all participants in the condominium community. Interested groups are encouraged to work together toward one common goal -- creating a successful and viable condominium community.

Mission Statement Objectives

CCI will achieve this mission by providing leadership and expertise in matters related to the condominium industry, including:

- 1. providing education through seminars, lectures, courses and conventions and enhancing the development and understanding of condominium;
- 2. utilizing existing and emerging technology to further achieve our goal;
- 3. publishing newsletters, books and periodicals;
- 4. communicating with the public concerning condominium matters;
- 5. representing condominium interests to all levels of government;
- 6. developing and maintaining relationships locally, nationally and internationally, for the mutual benefit of all groups involved in condominium;
- 7. promoting integrity and professionalism throughout the condominium industry; and
- 8. granting certificates of accreditation designating to the general public and to other practitioners within the condominium industry that certain professionals have met and maintained the established standards of CCI.

We hope you will use all the resources that are available to you nationally to broaden the education you will find so helpful in carrying out your responsibilities, whether you are owners, directors or members of businesses who provide services to our community. We are all part of a large team to better strengthen our communities. More information about the chapters across the country can be found here: https://cci.ca/chapters/chapter-locations

Your Membership is Welcome

The Canadian Condominium Institute leads the condominium industry by providing education, information, awareness and access to expertise by and for our members.

Coast to Coast... we are your condo connection!

We Invite You to Become a Member

CCI welcomes all persons and businesses with interests in the condominium community to become members. Join the CCI Chapter in your area and receive the benefits of belonging to the only national condominium organization in Canada.

CCI membership entitles each member to:

- One vote at the Chapter general meetings
- One vote at the National Annual General Meeting
- The right to run for office at the Chapter and National levels
- Copies of Chapter and National newsletters
- Access to Chapter education programs at member rates
- Information about member trades, services and professionals
- Access to an informal network of condominium professionals across Canada.

Each Chapter may provide additional membership benefits. Membership fees are set by the Chapter.

Why join CCI?

As a resident or condominium director, a host of valuable membership benefits are available, including:

- the benefit of membership rates when you register for CCI sponsored Condominium courses, seminars and other events.
- chapter and national newsletters with up-todate information, news and events.
- network with industry leaders...CCI's events present excellent networking opportunities.
- support CCI's lobbying efforts for better reforms to government on behalf of all condominium owners.

For professional and business partners servicing the condominium industry

- Expand your business profile among the "who's who" of the condominium industry.
- Create your own competitive advantage...maximize your economic potential as a trade service or professional supplier
- Network with business leaders.
- Profit from the experience of leading professional colleagues and take away a wealth of contacts and reference materials published by CCI.
- Share information with other suppliers to the condo industry...including professionals from the areas of condominium law, property management, accounting, engineering, real estate and insurance.
- Become a valuable industry resource by lending your expertise as an author of articles in CCl's newsletter and as a CCl course instructor.
- Increase your business recognition and stature by qualifying to obtain the ACCI professional designation (Associate of Canadian Condominium Institute).

CCI... Working for You

Working on behalf of the condominium industry and its residents. CCI's objectives are:

To Educate...through educational courses, seminars and networking all designed to equip condominium directors, homeowners and suppliers with the skills and knowledge necessary to conduct the affairs of a condominium corporation in a proper and diligent manner.

- To Offer Professional Assistance...members may request referrals to appropriate professionals and services.
- To Improve Legislation Affecting Condominiums...CCI's Provincial Legislative Committees are constantly working with provincial governments in order that they produce legislation that reflects the improvements required to properly protect directors and condominium homeowners.
- To Development Standards...CCI has developed standards of competence in six key areas pertaining to condominium life. These spheres cover law, accounting, property management, insurance, real estate and building sciences. Through education and examination, CCI extends Professional Associate status upon those of its members who attain the required standard.

Types of Membership

CCI supprts four (4) categories of membership. The annual membership period covers July 1st to June 30th. For more information on membership, please email the Administrator ccisw@cci-sw.on.ca or visit the website. The appropriate Membership Application Forms are updated annually and may be selected and downloaded here: https://ccilondon.ca/membership/join-cci-today.

Professional Membership

This group includes all those individuals who earn a portion or all of their income from providing professional services to the condominium industry. For example, lawyers, accountants, engineers, condominium managers, real estate agents or brokers, appraisers, insurance brokers, etc.

Business Partner Membership

Any corporation (other than one that would qualify for condominium or professional membership), partnership, sole proprietorship, government agency, investment firm, lending institution, advertising company, or other business entity involved in the condominium industry.

Each business designates a "member representative" to cast their vote and receive information from CCI.

Condominium Corporation Membership

This membership category is open to all Condominium Corporations. Each Corporation designates a person to be their "member

representative" to receive all notices and communications from CCI. That person can also vote on behalf of the Corporation.

Individual Membership

Persons who have an interest in the condominium community can become individual members. This group of members includes condominium owners, authors, and professors.

Pro-rated membership for NEW Members

Where there is interest in a category of membership to CCI-London & Area Chapter that occurs at any time after January 1st and before end of any current fiscal year of June 30th:

The resolution of the CCI Board of Directors relative to a pro-rated membership during the current fiscal year is to offer a ½ year option (at ½ the current membership fee) along with membership for the following fiscal year at the current membership rate and where no further action will take place relative to any increase in the membership fee for the following fiscal year.

CCI Board of Directors

Directors of CCI, both at the National level and within the 17 chapters across Canada, bring significant value to the condominium industry. Members of CCI Boards across the nation share considerable time and expertise and come from many fields of business, including accounting, condominium management, engineering, education, insurance, law, and more. We all rely on their skills and expertise that they share so that we can carry out the responsibilities we volunteer for to manage the affairs of our corporations. Their steadfast loyalty and generosity to participate in the goals and missions CCI subscribes to, is truly commendable. Condominium communities are made stronger by all those who volunteer in the organization.

An Introduction to the Chapter Directors

The current twelve directors representing the CCI-London and Area Chapter, all of them volunteers, juggle careers, families and other volunteer initiatives. Their positive commitment and teamwork to serve the condominium community is inspiring. We are privileged and grateful to have their expertise and generous dedication working toward the strength of the growing community-at-large. As at the AGM of 2022 here are the Directors of our chapter:

The Executive Officers

President: Jennifer Dickenson, BSc (Hons), RCM, LCCI - Dickenson Condo Management



Jennifer served notice of intent to stand for election to the board and was first elected in 2016. Her keen interest and her energy are infectious. In a short period of time, Jenn involved herself in all areas of the board. In 2019 she was elected to the chapter's executive as Vice-President while at the same time mentoring as the incoming Chapter's National Representative, a role she assumed effective June 1 2020 to 2021. Jenn is now serving her 2nd year as the President of the Chapter and continues to bring an organized mind, a love of learning and a fresh perspective to the board, just as she promised. Jennifer was awarded the Leader of the Canadian Condominium Institute (LCCI) in January 2022 by the CCI-N Executive.

Past-President: Stefan Nespoli, B.A.Sc., P. Eng. - Edison Engineers Inc.



Stefan was first elected to our board at the AGM in 2016 with experience from the Windsor Essex Chapter as well as at CCI National. His enthusiasm, hard work and contributions, including as liaison to the 2018 National Leaders' Forum that was held here in London, brought him to the role of Vice President in 2017, President in 2019/20 and 2020/21. His dedication is inspiring and now, the CCI Grand River Chapter will welcome his participation as he moves his membership closer to home. Stefan was awarded the Distinguished Service Award at the CCI-N Fall Leaders' Forum in Kingston, Ontairo 2022.

Vice President Tricia Baratta, RIBO (Ont), LCCI – Gallagher



Tricia's span of training has been extensive. Her experience as a former condominium manager, a restoration specialist (and more) led her to her current expertise as an Account Executive, Commercial Insurance for Gallagher. Tricia was first elected to the CCI Board in 2015. She is the co-chair of the Education Committee, a role she has participated in since 2017. She has provided her expertise as an instructor both locally and provincially and as a writer. Tricia was awarded the Leader of the Canadian Condominium Institute (LCCI) in October 2022 by the CCI-N Executive.

Treasurer: Michael Watson, CPA, CA, LPA – Davis Martindale LLP



Michael's membership with CCI began in 2013. His amazing positive response to the invitation to stand and then to be elected to the the CCI Board in 2016 was awesome. He has served as Treasurer since, a task that takes expertise and he has it. His generosity of time, expertise and management of all aspects of CCI as a non-profit organization has been so valuable to the chapter and will continue to be.

Secretary
Kristi Sargeant-Kerr, B.A. (Hons), LL.B., LCCI.- Scott Petrie LLP



Kristi, a partner with Scott Petrie LLP, specializes in all aspects of condominium law, including development, management and litigation as well as the purchase and sale of condominiums. She has extensive experience working with property managers and condominium corporations in and around the region and prides herself on finding reasonable solutions to their complex issues. Kristi was elected to the Board of Directors of the London and Area Chapter of the Canadian Condominium Institute (CCI) at their 2017 AGM and is currently the Secretary and Co-Chair of their Education Committee. She has also been appointed to the Advisory Committee of the Condominium Management Regulatory Authority of Ontario (CMRAO). She delivers as a writer, instructor, presenter and advisor to the Board and community and has brilliantly tackled our introduction and understanding of the Condominium Act, 1998 amendments. Kristi was awarded the Leader of the Canadian Condominium Institute (LCCI) in October 2022 by the CCI-N Executive.

The Directors



Heather Dickenson, BA (Hons), RCM – Dickenson Condo Management

Newly elected to the CCI Board at the 2021 AGM, Heather is a condominium manager at Dickenson Condo Management. Her expressed interest in education and background in finance is welcome. Heather is looking forward to continuing her affiliation with CCI to promote the value and many benefits of CCI to boards and owners in the condominium community. Heather is currently a co-chair on the Education Committee of the chapter.



Chris DiPietro, RIBO (Ont) – Selectpath Insurance

Chris joined the CCI family in 2013. He announced his interest to serve on the board and was elected at the AGM in 2015. Chris regularly contributes to the strength of our chapter in education, the golf tournament and his approach to reach out in the community benefits the chapter tremendously He was elected to the position of VP in 2015 and served as President in 2017 and 2018. Chris continues to be a co-chair of the annual CCI Golf Tournament.



Tony DiPietro

The importance of having a condominium owner on our board has long been recognized. Our search brought Tony to our board in 2017 to be elected to complete a 2-year term following a resignation. He was re-elected in 2019 for a 3-year term. As an owner and former director of a condominium corporation, Tony brings an important and valuable presence and voice to the board. He is currently serving as the Chapter's National Representative.



Séan Eglinton, ACCI, LCCI – Thorne Property Management Ltd.

Even prior to being elected to the CCI Board at the AGM of 2018, Séan involved himself in assisting in organizing educational events and spearheading the CCI Annual Golf Tournament (the 10th completed this year). He continues to contribute as a presenter and instructor. Séan's contribution to the chapter towards modern efficiency and social media have been most welcome. He was re-elected to the CCI Board at the 2021 AGM for another 3-year term.



Laura M Gurr, J.D., LCCI - Cohen Highley LLP

Laura, a partner with Cohen Highley LLP, was first elected to the CCI Board in 2016. She brought her expertise, enthusiasm and an intense willingness to share in her contributions as a writer, presenter and instructor. She continues to be a leader in providing clarity to the amendments to the *Condominium Act*, 1998 as they unfold. Laura was also recognized for her business achievement and community involvement and was a recipient of the 20 *Under 40* by Business London in 2015. Laura was awarded the Leader of the Canadian Condominium Institute (LCCI) in November 2022 by the CCI-N Executive.



Joe McGowan, B.E.Sc., P. Eng. – Edison Engineers Inc.

Joe is a Professional Engineer and Project Manager at Edison. He specializes in building restoration and capital planing. Joe is a professional member of our chapter, since 2019 and is a welcome member of the CCI, having been elected at the most recent AGM. He has already contributed to the chapter as a writer, presenter and on committee work and we look very forward to working with him.



David Leff, TLC Landscape Designs & Pools

Dave is an owner of TLC Landscape Designs and Pools, spanning 32 years. TLC is and has been an avid supporter of CCI since 1993.. They participate in seminars, writing articles and in their generosity to our events. He was first elected to the CCI Board at the 2009 AgM, was Vice-Present from 2011-2016 and President in 2016-17. Work and family drew him away after that term and now he is invigorated to get more involved. Dave was elected to the board once again at the 2021 AGM.



Lisa Skirten, RCM., Skirms Ave. Property Management Inc.

Lisa brings knowledge and perspective from her experiences working in her family's commercial construction business, which provided a great bouncing board into the Property Management sector.

In 2014 Skirms Ave. Property Management was established with a focus in residential property management. Continuing her education, Lisa obtained her Realtor's license in 2017 and her Condominium Manager designation in 2018. Together, they opened doors to serving in the condominium sector. Lisa completed her Registered Condominium Manager (RCM) designation in 2022. The skills she acquired, and continues to, expanded the expertise she brought to the board when she was first elected at the AGM of 2019.

Call for Nominations to the Chapter Board

Volunteers are the backbone to the ongoing success of all non-profit organizations. The affairs of our national organization and all of the provincial chapters are managed by volunteers who so generously give of their time and expertise serving as directors on our boards. Directors are elected, in rotation, for a term of three (3) years, and upon the expiration of their respective term of office shall retire, but shall be eligible for re-election. (By-law #1, Section 3.03)

Prior to each CCI Annual General Meeting (AGM) of members, a nominating committee, consisting of the past president, the president and the vice-president, shall prepare a slate of qualified nominees which it recommends for election, including candidates who have expressed, in writing, interest in standing for election to the positions on the board for which directors are to be elected at the meeting, Directors who are candidates are elected to the board, in rotation, for a term of three (3) years, at the AGM by the members in good standing.

CCI Members interested in serving on the CCI Board of Directors may email the Administrator to express interest (ccisw@cci-sw.on.ca), no later than July 1st of any given year.

The Administrator will provide a form to complete and return, to be presented to the Nominations Committee, who will present the nominees to the CCI Board at a scheduled meeting. An introduction to the nominees/candidates will be included in the AGM Package to members.

From the Administrator's Desk



We continue to be on the edge of uneasiness, created by more than what are only health safety issues that linger as a priority for all of us. We've had to pivot more times than I can count to sustain ongoing learning and foster volunteering in the community. The support and participation by our owners, directors and the business members of our community is so important to us all.

Along with recovering from the economic impacts of the pandemic, issues relating to construction and maintenance, including supply chain disruptions. material sourcing, escalating costs, high insurance costs, and labour shortages are concerns that create relevant discussions and uncertainty in our communities. Teamwork with the members of your community, management and contractors are all important during these times in order to maintain controlled cooperation.

There are many avenues of learning within CCI that we can all find relevant especially during these unsettled times. While the time for continued education may be limited, there are ways a board can proceed by sharing their time and experience to the process. The expertise of those who service in your community can be reassuring and necessary. Ensuring that budgets and reserve fund planning are on track is critical and the responsibility of the board.

Every day, I am motivated by Condominium Directors who answer the call to return to their boards; and by professional and business partner members who share their time and expertise to communities.

If you are on social media, we hope you have all us and enjoy what we share. Our plan is to continue to evolve. We do appreciate your support, always and surely appreciate that you are sharing our page with others who would benefit from the content.

Your suggestions and comments are consistently welcome and relevant. It is important that we respond to the issues within our communities at our events and in publications. We thank all of our writers for stepping up to assist us. The information highway for condominiums continues to grow. Education and resources are invaluable to owners as well as all of those who provide goods and services. Understanding decision-making responsibilities are so relevant and can be eased by what we learn and the expertise we engage.

No one is an expert at everything. It is essential for all of us to reach out to grow the list of expertise in our community so we can keep them working and local.

We invite all members who are involved within various disciplines to share new ways in which CCI can, in cooperation with professional bodies, develop further programs fostering expertise and new strategies to serve the community. We also appeal to all members to encourage participation in the expanding community by sharing the benefits of CCI

"Thank you" is a mighty phrase and while we share it often, it is very much heartfelt from all of us at CCI.

Trish Kaplan, CCI (Hon's) Administrator

Leader of the CCI

Effective July 1, 2021, CCI National was pleased and excited to lauunch CCI's new designation, This LCCI designation is open to any CCI member who provides goods and/or services, through annual employment time and volunteer time, to or within the condominium/strata/copropriété industry. The designation is open to any particular profession or trade.





The following members of our chapter have achieved the LCCI designation since January 2022. Congratulations to:

JENNIFER DICKENSON
of Dickenson Condo Management
TRICIA BARATTA
of Gallagher
KRISTI SARGEANT-KERR
of Scott Petrie LLP
LAURA GURR
of Cohen Highley LLP

Your Condo Connection to Education

2022/23 Annual Event Sponsors

THANK YOU ALL!

DIAMOND



PLATINUM







GOLD



SILVER



As members of CCI London and Area Chapter, you are invited to participate in event sponsorships. For more information contact the Administrator or visit the website here:

https://ccilondon.ca/news-events/sponsorship-opportunities

CCI Condo Connection to Resources

The Canadian Condominium Institute (CCI)

https://cci.ca/

https://ccilondon.ca/



CCI has been the voice of condominiums in Canada since November 22, 1982. The London and Area Chapter of CCI was formed in the fall of 1992. Over the years, 17 chapters (https://cci.ca/chapters/chapter-locations) have been formed in Canada.

Since the inception of the London and Area Chapter, the members of the Board of Directors have worked diligently to respond to the many issues that arise in our communities as well as what has evolved over time and in the best way possible. Many corporation directors have served many years and are instrumental to the success of their chapters.

Time brings changes and over these many years we have seen so many of them. In the early days, our sharing was dependent on our newsletters and in-person educational events. We shared expertise, networked effectively and enjoyed opportunities of creating strong relationships.

The volunteer members of boards on the national, provincial and local levels organize educational events to provide brief and more in-depth information from experts in all fields in response to suggestions and/or enquiries from our condominium owners, boards and managers.

Where COVID-19 and the safety of all of our members are important to us, CCI continues to produce webinars across the province and they are available for you to review. Here is the link: https://cci.ca/events/past-webinars

While education events conducted by CCI cannot be applied to the legal demands for the mandatory online Director Training that is required by CAO, we do offer opportunities to ask questions of experts who are presenting and have discussions on those topics that are pertinent to your particular community. Going forward, for now, our educational events are free because of the generosity of our sponsors; however, advance registration is mandatory.

It should also be noted that CCI is not able to provide legal advice, however, we can assist you by directing you to appropriate sources to follow up on particular issues and their solutions. The use of your professional experts is always recommended.

Login details for the Zoom Meeting events will be sent to those of you who register for the event via email from the Administrator prior to the meeting. Please make sure that our Communiquês do not go to your SPAM folder.

CCI-National Resource Centre

https://cci.ca/resource-centre/overview

The chapters of CCI throughout the province and across Canada continue to provide up-to-date and helpful information to address issues in our condominiums. We hope you will check in with the

CCI-National Resource Centre on occasion to see what is offered for your extended learning, including those presented by our own chapter.

Other Education Resources

We are so fortunate to have many resources available to us, more so than ever before, to assist with the growing demands on all of us to ensure we are fulfilling the standard of care we have volunteered for or are contracted to do towards the security of our community owners and attending to the assets of the corporations.

On occasion, there is confusion relative to the difference between CAO versus CCI. Therefore, we hope the information herein will assist in your search to effectively manage the affairs of the corporation that can be overwhelming at times. We hope we can make it that much easier for owners and directors of condominium boards by referring you appropriately where necessary. Your enquiries are always welcome.

The Condominium Authority of Ontario (CAO)

https://www.condoauthorityontario.ca/



CAO is the legislative authority responsible and focused on consumer protection and supporting healthy condominium communities. It has the responsibility to keep the condominium industry informed of the latest news and updates that have been approved by the Ministry of Government and Consumer Services (MGCS) regarding the condominium sector across Ontario. They provide information, training, dispute resolution and other services and resources to help improve condominium living. Access to the information about rights and responsibilities of owners, as well as the those of management, is important for owners and residents as well as directors and managers. CAO implements changes to the *Condominium Act* 1998, that affect condominium communities.

Everyone is encouraged to visit their website regularly to be familiar with new developments and resources.

Opportunitiers to share information with owners in our communities can be helpful to them as well as to managers and directors. We all have responsibilities. It is important for everyone to understand them.

The condominium lifestyle is not for everyone. Understanding the complexities of owning and living in a close-proximty community before taking the plunge to own is recommended.

A number of helpful documents has been created not only for new owners; but also helpful for those more seasoned ones. It also serves as a great reference document for owners who voluteer as directors.

The reader-friendly *Ontario's Residential Condominium Buyer's Guide* was released to help prospective buyers about the condominium purchase process and to help them understand what condominium ownership means and perhaps more importantly, if it's right for them. The document will be updated as changes evolve.



https://www.condoauthorityontario.ca/resources/condobuyers-quide/

CAO is most helpful in providing information and updates about meetings, etc., during this pandemic so we could continue to provide services and hold owner and board meetings.

Guide to Conducting Owners'
Meetings During the COVID-19
Pandemic: What Owners and
Directors Need to Know

October 20th, 2020

https://www.condoauthorityontario.ca/wp-content/uploads/2020/12/Guide-to-Conducting-Owners%E2%80%99-Meetings-During-the-COVID-19-Pandemic -What-Owners-and-Directors-Need-to-Know-1.pdf

You can also find news and announcements from the Ministry of Government and Consumer Services' announcements regarding Ontario's condominium sector.

https://www.condoauthorityontario.ca/resources/ministry-news/

The Condominium Authority Tribunal (CAT)

https://www.condoauthorityontario.ca/tribunal/



The Condominium Authority Tribunal (CAT) is Ontario's first fully online tribunal.

The CAT uses an online dispute resolution system to help people resolve certain types of condominium-related dfisputes conveniently, quickly, and affordbly.

https://www.condoauthorityontario.ca/tribunal/

Here you can learn about common condominium issues, as well as review guided steps through self-help resources that can help addressiung common issues. The learning experience gained from CAT cases is incredible.

https://www.condoauthorityontario.ca/issues-and-solutions/

Ministry of Government and Consumer Services (MGCS)

Ministry of Government and Consumer Services



Government department

https://www.ontario.ca/page/ministry-government-and-consumer-services

The MGCS is responsible for delivering vital programs, services and products to help create a better quality of life for Ontario's families.

The Condominium Management Regulatory Authority of Ontario (CMRAO)

https://www.cmrao.ca/en-



The Condominium Management Regulatory Authority of Ontario (CMRAO) is accountable to the Ontario Ministry of Government and Consumer Services (MGCS) to provide oversight of condo managers and management companies. CMRAO helps to protect consumers in Ontario's rapidly growing condominium industry. This organization was created in the public interest to license and regulate condominium management professionals through provincial legislation, the Condominium Management Services Act, 2018 (CMSA).

Information for Condominium Boards and Directors from CMRAO can be more than beneficial, including when

Professional Service & Trades Directory 2022

the board is wishing to hire a new management company. This resource is available here: https://cmrao.ca/condo-boards

Effective July 1, 2023, the CMRAO will introduce a mandatory Continuing Professional Education (CPE) program as a requirement for the renewal of General Licences. All General Licence holders will be required to complete the requirements of the program annually to maintain their licence.

Boards can also check the CMRAO Public Registry for information on condominium managers and condominium management provider businesses licenced to provide management services in Ontario.

The Association of Condominium Managers of Ontario (ACMO)

https://acmo.org/

The mission of The Association of Condominium Managers of Ontario (ACMO) is to "advance the quality performance of condominium property managers and management companies in Ontario".





As members of CCI, we receive quarterly complimentary copies of the CM Magazine from ACMO.

Professional and Business Partner members receive their copy at their business address and **Condominium Corporation Members** are sent a bulk mailing, equal to the number of directors on the board, to the contact person we have on record for the corporation.

If the contact person and/or address to receive the mailing of this publication changes at any time, please advise the Administrator of CCI only so that there is no further expense to ACMO.

CCI Administrator ccisw@cci-sw.on.ca

Occupational Health and Safety Act (OHSA)

https://www.ontario.ca/laws/statute/90o01



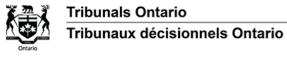
The Occupational Health and Safety Act (OHSA) is Ontario's legislation for workplace health and safety. This Act sets out the rights and duties of all parties in the workplace, as well as the procedures for dealing with workplace hazards and for enforcement needed.

A condominium corporation is considered to be an "owner" and therefore should be aware of the duties set out under Section 29 of the Act, that outlines the duties of Oowners. The link to the document is above.

You can also find a copy of the the *Guide to the Occupational Health and Safety Act*; however, this guide **does not replace the OHSA ACT** and its regulations, and **should not be used as or considered legal advice**. Health and Safety Inspectors apply the law based on the facts in the workplace.

The Human Rights Tribunal of Ontario (HRTO)

https://tribunalsontario.ca/hrto/



The HRTO resolves claims of discrimination and harassment brought under the *Human Rights Code* in a fair, just and timely way. You can access their services via the website.

Condominium corporations in Ontario must comply with Ontario's Human Rights Code that gives everyone equal rights and opportunities without discrimination in specific social areas such as jobs, housing, services, facilities and contracts or agreements. You can reference the code here: https://www.ontario.ca/laws/statute/90h19

This would apply to any provisions in the condominium corporation's declaration, by-laws, and rules.

The Workplace Safety and Insurance Board (WSIB)



https://www.wsib.ca/en

It's important to be familiar with the requirements under Ontario's WSIB for individual owners and corporations. There are differences and boards must be familiar with the exemptions that may apply in each scenario. A clearance is requirement by contractors who work is contracted with the property management company of a condominium.

There are many more resources available to us to ensure that boards are applying the best possible practices to protect the assets of the corporation and establish the ultimate in safety for owners who have invested in it.

If you need some assistance in reaching out to resources who might best serve your needs, please refer to the 2022/23 Individual, Professional and Business Partner Membership Listing, which includes members who support the condominium communities by their membership support OR please reach out to the Administrator by email to ccisw@cci-sw.on.ca who can direct you.

It is recommended that all members compare rates and ask for references when contracting goods and services and that contractors have the appropriate WSIB clearance and insurance.

Raising Your Business Profile

Professional and Business Partner members afford us incredible support and resources as writers for our publications and as presenters at our events. We are so grateful to them for sharing their expertise. As well, their generous financial assistance as advertisers, sponsors, and prize contributors at our events benefit our entire condominium community. CCI is proud to offer them opportunities to raise their business profile in our communities while at the same time providing support to CCI.

Both publications of the chapter, the quarterly *CCI Review* and the annual *Professional Service & Trades Directory* are shared with members of the chapter, including directors of condominium corporations. Our membership spans a wide area from surrounding counties including Bruce, Elgin, Huron, Lambton, London-Middlesex and Oxford. Growth in condominiums throughout the areas continues and emphasizes the need for continued education in the industry. Your support will not only subsidize the education opportunities we provide, it will also demonstrate your endorsement of education and support to the communities. It will also put your name and company in front of those who make decisions on behalf of the owners in the corporations.

For information on opportunities to elevate your business profile in the community, please visit the website www.ccilondon.ca or contact the Administrator.

London & Area Publications

Condominiums are all about people and building communities that work for everyone. Your ideas and issues are important to us and are the inspiration to the articles in our publications and to the education events we share throughout the year. Connections to other members and communities are through sharing. We will find the writers and presenters if you share. Email to ccisw@cci-sw.on.ca We welcome your ideas on issues you may be facing and wish to share.

The CCI Board of Directors is always very conscious of budgets, both for the chapter and the membership. Increased production/distribution costs of our publications and as suppliers continue a gradual move from traditional print advertising to digital and other direct marketing initiatives, along with the attack from COVID-19, our plan to digitalize our publications was brought forward. Digital copies of the publications are now on our website for your viewing.

CCI Review

This s a quarterly newsletter. The articles provide information on condominium issues, the topics inspired by those who live and work within the industry. Authors are responsible for their expressed opinions and for the authenticity of all facts presented in the articles. The CCI-London and Area Chapter does not necessarily endorse or approve statements of fact or opinion made in the publications and assumes no responsibility for the statements. Readers should



always obtain expert advice on their own specific situations. You can find current and past editions here: https://ccilondon.ca/resources/publications-cci-review

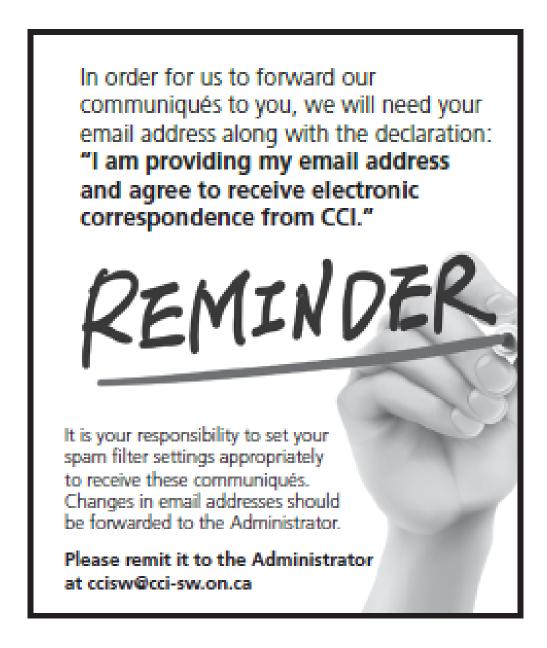
Professional Service & Trades Directory

This an annual publication, a resource for our members throughout the year and especially when they are planning projects and repairs. It contains information related to the local chapter and the national organization of the Canadian Condominium Institute (CCI). The publication includes a listing of our chapter members who provide goods and services in the community at large and a listing of the condominium corporations that are committed to education to

better understand and manage the responsibilities they volunteer for and are elected to fulfill. All members listed in the publication are those that are members in good standing at the time the publication is ready for posting.

We encourage all of our members to share information about CCI to friends and colleagues who live and work in the industry. Building a listing of professionals and business partners who work locally will be valuable to everyone.

The listings are updated and posted on our website as new and renewed members join our CCI family. https://ccilondon.ca/directory



Condominium Corporation Members

2022/2023 CCI-London and Area Chapter Condominium Corporation Membership Listing

We are so pleased to welcome NEW and returning Condominium Corporation Members. We genuinely applaud the enormous commitment that directors of boards make to their communities by educating themselves to best serve them.

Bruce V-L Condominium Corporation #19 Bruce S-Condominium Corporation #30 Elgin Condominium Corporation #6 Elgin S-Condominium Corporation #16 Elgin S-Condominium Corporation #17 Elgin V-L Condominium Corporation #23 Elgin V-L Condominium Corporation #25 Elgin V-L Condominium Corporation #33 Elgin V-L Condominium Corporation #34 **Huron Condominium Corporation #1** London Condominium Corporation #4 London Condominium Corporation #5 London Condominium Corporation #9 **London Condominium Corporation #10** London Condominium Corporation #12 **London Condominium Corporation #14** London Condominium Corporation #15 London Condominium Corporation #17 **London Condominium Corporation #22 London Condominium Corporation #25 London Condominium Corporation #27 London Condominium Corporation #31 London Condominium Corporation #33 London Condominium Corporation #34 London Condominium Corporation #40** London Condominium Corporation #43 **London Condominium Corporation #44** London Condominium Corporation #46 **London Condominium Corporation #48 London Condominium Corporation #49 London Condominium Corporation #50 London Condominium Corporation #51** London Condominium Corporation #56 **London Condominium Corporation #58** London Condominium Corporation #61 London Condominium Corporation #62 Masonville Mead Middlesex Condominium Corporation #67 Middlesex Condominium Corporation #69 Middlesex Condominium Corporation #72 Middlesex Condominium Corporation #74 Middlesex Condominium Corporation #77 Middlesex Condominium Corporation #79 Middlesex Condominium Corporation #84 Middlesex Condominium Corporation #85 Middlesex Condominium Corporation #89 Middlesex Condominium Corporation #97 Middlesex Condominium Corporation #98 Middlesex Condominium Corporation #100 Middlesex Condominium Corporation #106 Middlesex Condominium Corporation #107 Middlesex Condominium Corporation #109 Middlesex Condominium Corporation #110 Middlesex Condominium Corporation #116 Middlesex Condominium Corporation #118 Middlesex Condominium Corporation #119 Middlesex Condominium Corporation #127 Middlesex Condominium Corporation #128 Middlesex Condominium Corporation #129 Middlesex Condominium Corporation #133 Middlesex Condominium Corporation #135 Middlesex Condominium Corporation #136 Middlesex Condominium Corporation #138 Middlesex Condominium Corporation #142 Middlesex Condominium Corporation #145 Middlesex Condominium Corporation #146 Middlesex Condominium Corporation #149 Middlesex Condominium Corporation #151 Middlesex Condominium Corporation #153 Middlesex Condominium Corporation #155 Middlesex Condominium Corporation #158 Middlesex Condominium Corporation #160 Middlesex Condominium Corporation #161 Middlesex Condominium Corporation #164 Middlesex Condominium Corporation #166 Middlesex Condominium Corporation #167

Middlesex Condominium Corporation #170 Middlesex Condominium Corporation #171 Middlesex Condominium Corporation #174 Middlesex Condominium Corporation #178 Middlesex Condominium Corporation #183 Middlesex Condominium Corporation #185 Middlesex Condominium Corporation #187 Middlesex Condominium Corporation #191 Middlesex Condominium Corporation #194 Middlesex Condominium Corporation #197 Middlesex Condominium Corporation #205 Middlesex Condominium Corporation #206 Middlesex Condominium Corporation #222 Middlesex Condominium Corporation #230 Middlesex Condominium Corporation #231 Middlesex Condominium Corporation #232 Middlesex Condominium Corporation #234 Middlesex Condominium Corporation #238 Middlesex Condominium Corporation #242 Middlesex Condominium Corporation #243 Middlesex Condominium Corporation #245 Middlesex Condominium Corporation #247 Middlesex Condominium Corporation #248 Middlesex Condominium Corporation #261 Middlesex Condominium Corporation #262 Middlesex Condominium Corporation #263 Middlesex Condominium Corporation #267 Middlesex Condominium Corporation #268 Middlesex Condominium Corporation #272 Middlesex Condominium Corporation #275 Middlesex Condominium Corporation #280 Middlesex Condominium Corporation #285 Middlesex Condominium Corporation #289 Middlesex Condominium Corporation #291 Middlesex Condominium Corporation #294 Middlesex Condominium Corporation #300 Middlesex Condominium Corporation #301 Middlesex Condominium Corporation #302 Middlesex Condominium Corporation #309 Middlesex Condominium Corporation #311 Middlesex Condominium Corporation #323 Middlesex Condominium Corporation #325 Middlesex Condominium Corporation #337 Middlesex Condominium Corporation #366

Middlesex Condominium Corporation #367 Middlesex Condominium Corporation #370 Middlesex Condominium Corporation #374 Middlesex Condominium Corporation #380 Middlesex Condominium Corporation #407 Middlesex Condominium Corporation #419 Middlesex Condominium Corporation #420 Middlesex Condominium Corporation #445 Middlesex Condominium Corporation #516 Middlesex S-Condominium Corporation #525 Middlesex S-Condominium Corporation #526 Middlesex V-L Condominium Corporation #532 Middlesex S-Condominium Corporation #533 Middlesex S-Condominium Corporation #542 Middlesex V-L Condominium Corporation #578 Middlesex S-Condominium Corporation #579 Middlesex S-Condominium Corporation #592 Middlesex S-Condominium Corporation #608 Middlesex V-L Condominium Corporation #611 Middlesex S-Condominium Corporation #618 Middlesex S-Condominium Corporation #625 Middlesex S-Condominium Corporation #633 Middlesex S-Condominium Corporation #643 Middlesex S-Condominium Corporation #684 Middlesex S-Condominium Corporation #686 Middlesex S-Condominium Corporation #692 Middlesex S-Condominium Corporation #694 Middlesex V-L Condominium Corporation #696 Middlesex S-Condominium Corporation #731 Middlesex S-Condominium Corporation #759 Middlesex V-L Condominium Corporation #775 Middlesex S-Condominium Corporation #796 Middlesex S-Condominium Corporation #823 Middlesex S-Condominium Corporation #825 Middlesex V-L Condominium Corporation #868 Middlesex S-Condominium Corporation #877 Middlesex S-Condominium Corporation #882 Middlesex V-L Condominium Corporation #884 Middlesex S-Condominium Corporation #906 Middlesex S-Condominium Corporation #922 Oxford Condominium Corporation #10 Oxford Condominium Corporation #24 Oxford S- Condominium Corporation #67 Oxford S-Condominium Corporation #112

Renewals completed for the period July 1, 2022 to June 30, 2023 @ 12/30/2022

Further updates as they are received will be available as 2022/23 Condominium Corporation Membership Listing here: https://ccilondon.ca/directory

Professional and Business Partner Members

We are so pleased to welcome NEW and returning Members to this 30th year of learning. Your assistance in the community will make us stronger and productive. We thank you for your support and participation. We hope you will share CCI with your clients and colleagues as we strive to better all services within the condominium community.

Members: Professional

ACCOUNTING, AUDITING



Davis Martindale LLP

785 Wonderland Road S., Suite 220, London N6K 1M5
Tel: 519-673-3141 | Website: https://www.davismartindale.com/
Michael Watson, CPA, CA, LPA | Email: mwatson@davismartindale.com/



Ford Keast LLP

624 Maitland Street, London N6B 2Z9

Tel: 519-679-9330 | Website: https://www.fordkeast.com/

Lisa Madter, LPA, CPA, CA, LPA, BAcc, Manager | Email: lmadter@fordkeast.com



MacNeill Edmundson Professional Corporation

82 Wellington Street, London N6B 2K3
Tel: 519-660-6060 | Email: info@meb.on.ca |

Website: https://www.meb.on.ca/

Lissa Savage, CPA, CA | Email: lissa@meb.on.ca



Wilkinson Rogers LLP

214-700 Richmond Street, London N6A 5C7

Tel: 519-661-0990 | Email: office@wilkinsonrogers.com |

Website: https://www.wilkinsonrogers.com/

Suzanne Leuty, Manager | Email: sleuty@wilkinsonrogers.com

ACCOUNTING & BOOKKEEPING SPECIALIST



Sylvia Heiber Consulting

32 Tanner Drive, London N5W 6B4

Tel: 519-694-3474 | https://www.facebook.com/sheiberconsulting Sylvia Heiber, MBA, BMath | Email: sheiber_consulting@outlook.com

BUILDING SCIENCES / ENGINEERING / RESERVE FUND STUDIES



Brown & Beattie Ltd.

49-588 Edward Avenue, Richmond Hill L4C 9Y6
Tel: 905-737-0111 | Website: https://www.brownbeattie.com/490 York Road, Building A, Unit 109, Guelph N1E 6V1
Tel: 519-827-1757 | Email: service@brownbeattie.com

Tim Beattie, P. Eng, Principal



Caliburn Engineering Inc.

322-304 Stone Road West, Guelph N1G 4W4

Tel: 519-856-9093 | Website: https://www.caliburnengineering.com/ Chris Williston, P.Eng | Email: chris@caliburnengineering.com



Edison Engineers Inc.

202-553 Southdale Road East, London N6E 1A2

Tel: 519-279-6484 | Website: http://edisonengineers.ca/

Joe McGowan, P.Eng | Tel 519-878-5177 | Email: jmcgowan@edisonengineers.ca



EXP Services Inc.

15701 Robin's Hill Road, London N5V 0A5

Tel: 519-963-3000 | Website: https://www.exp.com/

Jeff Boivin, P. Eng. | 519-963-3000 Ext 3416 | Email: jeff.boivin@exp.com



IRC Building Sciences Group
CONSULTING | ENGINEERING | DESIGN
A Rimkus Company

IRC Building Science Group, A Rimkus Comapny

131-4026 Meadowbrook Drive, London N6L 1C7

Tel: 519-652-5985 | Website: https://www.ircgroup.com/ Colin McCorriston | Email: cmccorriston@ircgroup.com Blake Schoffer, P. Eng. | Email: bschoffer@ircgroup.com



Vince Londini, Consultant

78 Parks Edge Close, London N6K 3P8

Tel: 519-636-5937 | Website: http://www.ottoandcompany.com/

Vince Londini, B.A., B.Sc., MBA, AIC Candidate Member, Consultant |

Email: vlondini@ottoandcompany.com



Read Jones Christoffersen Ltd.

22 Frederick Street, Suite 1014, Kitchener N2H 6M6
Tel: 519-954-6392 | Website: https://www.rjc.ca/
Ryan Dougherty, B.A.Sc., P. Eng. | Email rdougherty@rjc.ca



Robin Whimster Condo Consulting

55-250 North Centre Road, London N6G 5A4
Tel: 519-661-9111 | Website: https://www.ottoandcompany.com
Robin Whimster, BA (Mech.Sc.), MBA, P. Eng | Email: rwhimster@gmail.com



VDP Engineering

1768 Ennismore Crescent, London N6G 5N2 Tel: 519-473-2850

Dan Popovic, P. Eng.| Email: vdpengineering@rogers.com

CONDOMINIUM / PROPERTY MANAGERS



Cambri Management Inc.

11-1673 Richmond Street, PMB #103, London N6G 2N3
Tel: 519-474-3006 | Website: https://www.cambrimanagement.com/

Nancey Charron, RCM | Email: cambri.service@gmail.com



Condos Plus Property Management Inc.

121A-317 Adelaide Street S., London N5Z 3L3 | Tel: 519-649-0233 Teresa Girardin, RCM | Email: condosplus@rogers.com
Deborah Bechard, RCM | Email: debbcondosplus@rogers.com
Kendra MacMillian | Email: kendracondosplus@rogers.com

Joe Mazzotta, RCM | Email: joecondosplus@rogers.com



Culture Property Management Inc.

P.O. Box 1585, PO Main, Woodstock N4S 0A7

Tel: 519-290-9600 | Website: https://culturemanagement.ca/

Courtney Cartmill, RCM | Email: courtney@CultureManagement.ca



Dickenson Condo Management

PMB 133, 611 Wonderland Road N., London N6H 5N7 Tel: 519-666-2332 | Website: https://www.dickenson.ca/

Don Dickenson, BA, LL.B., RCM, ACCI | Email: don@dickenson.ca

Jennifer Dickenson, B.SC (Hons), RCM, LCCI | Email: jennifer@dickenson.ca

Heather Dickenson, BA (Hons), RCM | Email: heather@dickenson.ca



G3 Property Solutions

31-1615 North Routledge Park, London N6H 5N5

Tel: 519-601-9004 | Website: http://g3propertysolutions.ca/

Corey Sargeant, RCM, OLCM | Email: tcsargeant@g3propertysolutions.com



HighPoint Property Management Corporation

106-240 Waterloo Street, London N6B 2N4

Tel: 226-663-7779 | Website: https://www.highpointpm.ca/

Email: info@highpointpm.ca

Nicole Horton, RCM | Email: nicole@highpointpm.ca
Aaron Jaglowitz, RCM | Email: aaron@highpointpm.ca
Victoria Phillips, RCM | Email: victoria@highpointpm.ca
Nicole Heuvel | Email: nheuvel@highpointpm.ca



Huntington Properties Ltd.

201-747 Hyde Park Road, London N6H 3S3

Tel: 519-649-4400 | Website: https://www.huntingtonpropertiesltd.com/

Phil Nagle | Email: info@huntingtonpropertiesltd.com



Larlyn Property Management Ltd.

540 Wharncliffe Road S., London N6J 2N4

Tel: 519-690-0600 | Email: london@larlyn.com | Website: https://www.larlyn.com/

Michael Holmes, MBA, CPM, CMOC, ARM, CMCA, RCM, ACCI



Lionheart Property Management Inc.

1D-162 Wortley Road, London N6C 3P7

Tel: 519-641-6868 | Website: https://lionheartpm.ca/

Shane Haskell, RCM, ACCI | Email: shane@lionheartpm.ca

Tanya Bourque | Email: tanya@lionheartpm.ca



M. F. Arnsby Property Management Ltd.

924 Oxford Street East, London N5Y 3J9

Tel: 519-455-6080 | Website: https://arnsby.com/

Andrew Elliott, RCM, OLCM, ACCI | Email: andrew.elliott@arnsby.com

Sherry Miller, RCM, OLCM | Email: sherry.miller@arnsby.com
Jason Shaw, RCM, OLCM | Email: jason.shaw@arnsby.com
Diane Ridgway, RCM, ARM, ACCI, OLCM Chief Executive Officer I

Email: d.ridgway@arnsby.com



Parkside Property Management Ltd.

117 York Street, London N6A 1A8

Tel: 519-652-6122 | Website: https://parksideproperty.ca/

Steve Quast, General Manager | Email: parkside@parksideproperty.ca



Plymouth Property Management

P.O. Box 224, 611 Wonderland Road N.. London N6H 5N7 |

Tel: 519-619-0157

Jody McKee, RCM | Email: jodymckee@rogers.com



Skirms Ave-Property Management Inc.

8 Bridle Path. St. Thomas N5R 0C1

Tel: 519-872-3037 | Website: http://www.skirms-ave.com/

Lisa Skirten, RCM, Owner | Email: lisaskirten@skirms-ave.com



Sunshine Property Management Inc.

205 Consortium Court, London N6E 2S8

Tel: 519-681-2227

Kim Elcome, RCM | Email: sunshinemanagement@yahoo.ca

Alana Haggis, RCM | Email: alanasunshinemanagement@yahoo.ca

Sharyn Zieman, RCM } Email: sharyn Zieman, RCM } Email: sharyn Zieman, RCM } Email: sharynsunshine@yahoo.com
Jeanine Cassandro | Email: sharynsunshine@yahoo.com



Thorne Property Management Ltd.

546 King Street, London N6B 1T5

Tel: 519-660-1904 | Email: info@thorneproperty.com |

Website: http://www.thorneproperty.com/

Mark Size, B.A. (Economics), RCM, ACCI | Email: mark@thorneproperty.com

Susan Size, CMOC, ACCI, FCCI | Email: sue@thorneproperty.com
Séan Eglinton, ACCI, LCCI | Email: sean@thorneproperty.com
Paul Baxter, RCM, ACCI | Email: paul@thorneproperty.com

CONDOMINIUM FINANCIAL FUND SERVICES



Care Lending Group

200 Pony Drive, Newmarket L3Y 7B6

Tel: 289-470-5520 | Website: https://carelendinggroup.com/ Lindsay Martin | Email: lindsay.martin@carelendinggroup.com



Condominium Financial

102-120 Matheson Blvd, Mississauga L4Z 1X1

Tel: 647-250-7260 | Website: https://condominiumfinancial.com/ Jim Wallace, Owner | Email: jim@condominiumfinancial.com/



Lambda Finincial Consulting Inc.

268 Martin Drive, Ilderton N0M 2A0 |
Tel: 226-377-0867 | Website https://lambdafinancial.net/
Jeff Runnals, CPA, CA, RDBA || Email: jeff.runnalls@lambdafinancial.net

Lambda Financial Consulting Inc.

INSURANCE

Insurance



Atrens-Counsel Insurance Brokers

7111 Syntex Drive, Suite 200, Mississauga L5N 8C3

Tel: 905-567-6222 | Website: https://www.atrens-counsel.com/

Tom Gallinger, Vice-President | Email: t.gallinger@atrens-counsel.com



Gallagher

400-250 York Street, London N6A 6K2

Tel: 519-646-5800 | 1-800-265-5956 | Website: https://www.ajg.com/ca/

Tricia Baratta, RIBO, LCCI, Account Executive | Email: tricia baratta@ajg.com

Arthur J. Gallagher Canada Limited | ajgcanada.com



Risk Management | Consulting

Selectpath Insurance

310-700 Richmond Street, London N6A 5C7

Tel: 519-640-7772 | Website: https://www.selectpath.ca/

Chris DiPietro | Email: cdipietro@selectpath.ca

LAW



Cohen Highley LLP

255 Queens Avenue, 11th Floor, London N6A 5R8 Tel: 519-672-9330 | Website: https://cohenhighley.com/

Laura M. Gurr, J.D., LCCI. Partner | Tel: 519-672-9330 Ext. 427 | Email: gurr@cohenhighley.com



Common Ground Condo Law

5700-100 King Street W., Toronto M5X 1C7

Tel: 416-467-5712 | Website: https://commongroundcondolaw.ca/ Chris Jaglowitz, J.D., ACCI | Email chris@commongroundcondolaw.ca

Michael J. Lamb, J.D. Barrister & Solicitor & Notary Public

Michael J. Lamb, JD

Barrister & Solicitor & Notary Public 3-575 Wharncliffe Road S., London N6J 2N6 Tel: 519-645-1104 | Email: <u>info@mikelamblaw.ca</u> Michael Lamb, J.D.



Robson Carpenter LLP

99 Stanley Street, Ayr N0B 1E0

Tel: 519-632-1327 | Email: info@rcllp.ca | Website: https://www.rcllp.ca/ | Daniel Brockenshire, LL.B. | Ext. 301 | Email: dbrockenshire@rcllp.ca | Michelle Kelly, B. Comm, LL.B. | Ext 247 | Email: mkelly@rcllp.ca



Scott Petrie LLP

200-252 Pall Mall Street, London N6A 5P6

Tel: 519-433-5310 | Website: https://scottpetrie.com/

Jeffrey Bell, B.A. (Hons.), B.Ed., LL.B. | Email: <u>jbell@scottpetrie.com</u> Kristi Sargeant-Kerr, LL.B., LCCI | Email: <u>ksargeantkerr@scottpetrie.com</u>

Barry Scott, LL.B., ACCI, FCCI | Email: bscott@scottpetrie.com

REAL ESTATE



Revel Realty Inc., Brokerage - London

190 Wortley Road, Unit LL10, London N6C 4Y7

Tel: 519-870-0887 | Website: https://revelrealty.ca/office-location/london/ Marcia Beaton, Broker | 519-619-9852 | Email marcia.beaton@gmail.com

REAL ESTATE APPRAISAL



Otto & Company

1385 N. Routledge Pk, Suite 1, London N6H 5N5

Tel: 519-432-2232 | Website: http://www.ottoandcompany.com/

Email: info@ottoandcompany.com

Vince Londini, B.A., B.Sc., MBA, AIC Candidate Appraiser, Consultant | Tel: Ext 27 |

Email: vlondini@ottoandcompany.com

Members: Business Partners (& Trades)

ASPHALT



AddAline Asphalt Maintenance Inc.

575 Industrial Road, Unit C, London N5V 1V2

Tel: 519-455-5750 | Website: https://www.addaline.ca/

Robin Farley, VP Marketing & Sales | Email: rfarley@addaline.ca

BUSINESS ADVISOR



Meridian Credit Union

202-700 Richmond Street, London N6A 5C7

Tel: 226-927-7155 | Website: https://www.meridiancu.ca/

Sandra Alblas, Senior Small Business Advisor | Email: sandra.alblas@meridiancu.ca

CONDOMINIUM MANAGEMENT COMPANIES



Condos Plus Property Management Inc.

121A-317 Adelaide Street S., London N5Z 3L3
Tel: 519-649-0233 | Email: condosplus@rogers.com



Dickenson Condo Management

PMB 133, 611 Wonderland Road N., London N6H 5N7 Tel: 519-666-2332 | Website: https://www.dickenson.ca/



Lionheart Property Management Inc.

1D-162 Wortley Road, London N6C 3P7

Tel: 519-641-6868 | Email: info@lioneartpm.ca | Website: www.lionheartpm.ca |



Thorne Property Management Ltd.

546 King Street, London N6B 1T5

Tel: 519-660-1904 | Email: info@thorneproperty.com |

Website: http://www.thorneproperty.com/

DOORS / WINDOWS TECHNOLOGY SOLUTIONS



Friesen Renovations Inc.

22608 Adelaide Road, Mount Brydges N0L 1W0

Tel: 519-319-6333 | Website: https://friesenrenovations.ca/

Jake Friesen | Email: info@friesenrenovations.ca; jake@friesenrenovations.ca



McCallum Aluminum Limited

3392 Wonderland Road S., Bldg. 6, Unit 1, London N6L1A8 Tel: 519-433-4223 | Website: https://mccallumaluminum.on.ca/Brian Hollis | Email: inquiries@mccallumaluminum.on.ca



Ventri Door Technologies Ltd.

330 Exeter Road, London N6L 1A3 |

Tel: 519-642-4700 | Website: https://ventri.ca/services/

Chris Hystead, Branch Manager | Email: chris.hystead@ventri.ca

GUTTER TECHNOLOGIES



EaveSafe Gutter Protection

Tel 519-930-2429 | Website: https://www.eavesafe.com/ Nicholas Waldram, General Manager | Email: nwaldram@eavesafe.com/

HVAC SYSTEMS



Builders Choice Air Systems Ltd.

492 Hill Street, London N6B 1E7 | Website: https://www.builderschoiceair.com/

Tel: 519-642-7000 Cell: 519-521-2683

Curtis Godick | Email: curtisgodick@builderschoiceair.com

LANDSCAPING AND DESIGN



SimpliScapes Landscape Solutions

115-4056 Meadowbrook Drive, London N6L 1E1 |
Tel: 519-805-2912 | Website https://www.simpliscapes.com/
Mike Wilkins | Email: office@simpliscapes.com



TLC Landscaping Design & Pools

2026 Oxford Street East, London N5V 2Z8 Tel: 519-661-6895 | Website: https://tlc.ca/ Dave Leff | Email: dleff@tlc.ca

PAINTING SERVICES



CertaPro Painters of London

105-4023 Meadowbrook Drive, London N6L1E6

Tel: 519-652-1113 or 226-448-3155 | Website: https://certapro.com/london/ Phil Williamson, Commercial Sales Manager | Email: pwilliamson@certapro.com

PROPERTY RESTORATION SERVICES



Lubnow Restoration DKI

2108 Jetstream Road, London N5V 3P6

Tel: 519-659-8800 } Email: admin@lubnow.com | Website: http://www.lubnow.com/

24 Hour Emergency 519-659-8800 | Toll Free: 1-866-613-8800

Scott Wain, Business Development Manager | Email: swain@lubnow.com



WINMAR Property Restoration Specialists - London

175 Stronach Crescent, London N5V 3G5

Tel: 519-451-0000 | Email: info@london.winmar.ca | Website: https://winmarlondon.com/ Chris Craigan, IICRC, General Manager | Email: chriscraigan@london.winmar.ca

RENOVATIONS



Friesen Renovations Inc.

22608 Adelaide Road, Mount Brydges N0L 1W0

Tel: 519-319-6333 | Website: https://friesenrenovations.ca/

Jake Friesen | Email: info@friesenrenovations.ca; jake@friesenrenovations.ca

ROOFING



EST. 1947

Semple Gooder Roofing Corporation

343 Neptune Crescent, London N6M 1A9

Tel: 519-681-1100 | Website: https://semplegooder.com/

Bryce McCandless, Director Business Operations, Western Ontario |

Email: bmccandless@semplegooder.com

SECURITY



Security Guard Group Limited

341 Talbot Street, London N6A 2R5

Tel: 226-667-5048 | Website: https://www.securityguardgroup.ca/

Hofsep Yousef, Director of Operations | Ext. 1 | Email: info@securityguardgroup.ca

SIDING & SOFFITS



McCallum Aluminum Limited

3392 Wonderland Road S., Bldg. 6, Unit 1, London N6L1A8 Tel: 519-433-4223 | Website: https://mccallumaluminum.on.ca/ Brian Hollis | Email: inquiries@mccallumaluminum.on.ca/

WATER TECHNOLOGIES



Jutzi Water Technologies

525 Wright Blvd., Stratford N4Z 1H3

Tel: 519-814-9283 | Website: https://www.jutzi.com/ | Email: sales@jutzi.com

Andrew Megens, Executive Manager | Tel: 519-949-7974 |

Email: andrewmegens@jutzi.com

Supporting Local Businesses

Our condominium communities depend on those who supply goods and services. Notwithstanding the demands to attend to maintenance to keep our owners and properties safe, we also have cravings from our favourite restaurants and stores. Like us, they too have to follow public health guidelines. Of course we would relish an opportunity to enjoy a special dinner in our favourite establishment with our family and friends. Hopefully we will be able to do just that in the not too distant future without any fears. In the meantime, there is always takeout, curbside service, and many of the local restaurants are offering delivery or pickup so we can have a night away from the kitchen. You can help them stay in business until in-person gatherings are viable.

Online shopping in local businesses is a lifeline to them. We can help keep them afloat and have them be there when we return to some normalcy. It is truly inspiring to see the talent and tenacity of so many who are aspiring to help their families during these tough times. They have created and introduced amazingly ingenious products and made them available online through social media.

If you are being entertained and informed via social media, we hope you understand that you are supporting our local economy and our friends and neighbours. Simply, here are ways you can assist your local businesses and establishments that you want to see when we return to some sense of normal.

YOUR LOCAL BUSINESSES
THANK YOU FOR YOUR SERVICES AND
CONTINUED SUPPORT.

A Memory: The 11th Annual Golf Tournament

It was a long awaited day and a great day to start a week of busy. We detect more excitement each year. We were raring to get out with new and old friends to enjoy and re-energize. It was a thrill to be able to actually 'see' all of the smiling faces. Despite a few of Mother Nature's intermittent tears, the sound of laughter, trees blowing in the wind and birds enjoying the company, made it a great day. Thanks to everyone who brought that joy to the Pine Knot Golf & Country Club on Monday, June 20th, 2022, including the staff and chefs who did not disappoint.

It takes many hands to put a golf tournament together. Thanks to Séan Eglinton and Chris DiPietro to resolve every concern; the Board of Directors who are always so absolutely supportive, and all of the sponsors and players who so looked forward to the day and said so. Our tee sponsors put their imagination to work and had some fun games lined up for the players. We also thank all of those who so generously contributed to the prize table, it was a sight to behold.

There is always a flurry of activity on the day of. My tasks were made easier and so much more enjoyable with the cheerful assistance of Heather Dickenson of Dickenson Condo Management, Andrée Ball of Keller Engineering who joined us from Ottawa and Lyndsey McNally of CWB Maxium Financial from Richmond Hill. It was actually exhillarating to work and learn together – multi-tasking at its best.

Thanks to our Sponsors

PREMIUM



https://tlc.ca/





https://www.selectpath.ca/



https://www.goremutual.ca/

DRINKS



https://www.kellerengineering.com/

FOUNDATION





https://winmarlondon.com/

LONGEST DRIVE (MEN)



Arthur J. Gallagher Canada Limited | ajgcanada.com

https://www.ajg.com/ca/



https://www.rcllp.ca/

CLOSEST TO PIN (MEN)



https://www.cwbmaxium.com/

CLOSEST TO PIN (WOMEN)



https://www.cwbmaxium.com/

CLOSEST TO THE TONKA - MEN



http://www.edisonengineers.ca/

CLOSEST TO THE TONKA - WOMEN



https://www.belfor.com/

HOLE IN ONE (2 @ \$10,000)



https://www.selectpath.ca/



https://www.intact.ca/

LOW SCORE



HIGH SCORE



TEE SPONSORS

Some of our Tee Sponsors created fun and games on the links with their own generous prize awards. There was much laughter ringing out.





https://www.davismartindale.com/



https://www.dickenson.ca/



https://www.ajg.com/ca/



https://www.jutzi.com/



https://www.ircgroup.com/en



https://arnsby.com/



https://www.meb.on.ca/



https://www.meridiancu.ca/branches/london-west-london



https://ronsonpaving.com/





https://www.selectpath.ca/



L51. 154

https://semplegooder.com/



http://www.skirms-ave.com/



https://start.ca/



https://tlc.ca/



http://www.thorneproperty.com/



https://www.wisecracks.com/london-wise-cracks/

WORKING AND SHARING IN THE COMMUNITY

The generosity of our Golf Tournament sponsors and players was felt in our community. They shared their pocket change in the amount of two hundred and fifty dollars which was shared and donated to the London Food Bank and 519Pursuit/. They were very grateful. At any time you wish to volunteer or make a donation, please go to their websites here

http://www.londonfoodbank.ca/

https://519pursuit.ca/





TEAMS SPONSORED AND NUMBER OF PLAYERS

We applaud the companies who recognized their colleagues and clients by their invitation to join in the fun. It is truly an admirable way to show them you value them and to allow them the opportunity to be introduced to CCI. The listing of companies/players are shown below. In some cases, players were called away on business. We missed them. THANKS SO MUCH for sharing this day with CCI. We are so grateful for your support. CONGRATULATIONS to Condominium Corporation Directors Maxine Facey, Rob Victor, Marilyn Murray who responded to the "Enter to Win a Spot on the CCI Sponsored Team of 4 Golfers".

Belfor Property Restoration (4)

Bell Canada (4)

Brown & Beattie Ltd. (2)

Builders Choice Air Systems Ltd (1)

CCI London & Area Chapter (3)

Cohen Highley LLP (4)

CWB Maxium Financial (4)

Davis Martindale LLP (4)

Desjardins Insurance (2)

Edison Engineers Inc. (12)

Gallagher (4)

Gregg Condominium Management Inc. (3)

HighPoint Property Management Corporation (1)

Jutzi Water Technologies (4)

Lerners LLP (4)

Lubnow Restoration Inc. (2)

MacNeill Edmundson Professional Corp (8)

MF Arnsby Property Management (4)

Matte Clad Inc. (1)

Morrison Financial (4)

Provincial Glass & Mirror Ltd. (4)

RJC Engineers (4)

Robson Carpenter LLP (4)

SV Laws LLP (1)

Scott Petrie LLP (4)

Semple Gooder Roofing Corporation (4)

START.CA (4)

Thorne Property Management Ltd (4)

TLC Landscaping (5)

WINMAR London (4)

WiseCracks London (4)

PRIZE TABLE CONTRIBUTORS

There was a Prize Table, spanning one side of the room, laden with prizes, where prizes and names were drawn in advance by the Administrator, with the help of Heather Dickenson, Andrée Ball and Lyndsey McNally. The generosity was awesome and we thank you all for that. much generosity.

BELFOR Property Restoration

Bell Canada

Brown & Beattie Ltd

Builders Choice Air Systems Ltd.

Jessica Scott/KMS

Jutzi Water Technologies

Kao Salon Division

Keller Engineering

M.F. Arnsby Property Management Ltd

REMAX Paul Merrit (Davis Martindale)

RJC Engineers

CCI London and Area Chapter

Cohen Highley LLP

CWB Maxium Financial

Davis Martindale LLP

Robson Carpenter LLP

Skirms-Ave Property Management Inc.

Start.ca

Sunshine Property Management Inc.

Thorne Property Management Ltd

Trish Kaplan, CCI Administrator

Watch for it - #12



We want to enjoy a special day with you. We have booked the date. We hope you will make your plans now and mark your calendars NOW. Hopefully, the universe will realize our need for getting together. Feel free to reach out to share your interest with us. More to follow.

12th Annual
CCI Golf Tournament
Monday. June 19th, 2023

Thank you to our Advertisers

We are always very grateful to those who choose to advertise in in our annual *Professional & Service Trades Directory*. Their generosity and support continues to provide resources to share information with you.

The condominium community at-large is stronger by your support and service.

If you have an interest in advertising in our *CCI Review*, there are two more editions coming in this, our 30th year. Please contact the Administrator for assistance or visit the website here:

https://ccilondon.ca/resources/advertising-with-us

Condominium Lawyers

Laura Gurr

Stephanie Sutherland

gurr@cohenhighley.com

ssutherland@cohenhighley.com





255 Queens Ave 11th Floor London ON N6A 5R8 519 672 9330 55 King Street West 10th Floor Kitchener ON N2G 4W1 226 476 4444

SELECTPATH

Chris DiPietro

Account Executive

310-700 Richmond Street, London, ON N6A 5C7

Tel: 519-675-1177 Direct: 519-640-7772 Fax: 519-675-1331 Cell: 519-871-6112

Email: cdipietro@selectpath.ca www.selectpath.ca

cohenhighley.com



588 Edward Avenue, Unit 49, Richmond Hill, ON L4C 9Y6 P 905-737-0111 F 905-737-4046 (Guelph) P 519-827-1757

PRACTICAL APPROACHES - SENSIBLE RESULTS

- Reserve Fund Studies
- Performance Audits
- Condition Assessments
- Specifications & Tendering
- Forensic Engineering
- Roof Consulting
- Construction Review
- Contract Administration



www.brownbeattie.com



It's All About Excellent Service

For further information, please contact...

Nicole Horton, RCM, OLCM

President and Senior Condominium Manager Nicole@HighPointpm.ca | ext. 103

Victoria Phillips, RCM, OLCM

Senior Vice-President and Senior Condominium Manager Victoria@HighPointpm.ca | ext. 104

Anne Vanos

Executive Assistant Anne@HighPointpm.ca | ext. 102

226-663-7779 www.HighPointpm.ca

43 YEARS OF PROVIDING PROPERTY MANAGEMENT SERVICES IN SOUTHWESTERN ONTARIO



For more information on our comprehensive property management services please contact:

Diane Ridgway, RCM, OLCM, ACCI, ARM Andrew Elliott, RCM, OLCM, ACCI Sherry Miller, RCM, OLCM Jason Shaw, RCM, OLCM

> WEBSITE: www.arnsby.com E-MAIL: info@arnsby.com

924 OXFORD STREET EAST, LONDON, ON N5Y 3J9

PHONE: (519) 455-6080

TOLL FREE: (800) 376-8777



Building Confidence. Together.

For more than 90 years, we've been a trusted insurance, risk management and consulting partner for businesses, communities and people around the globe. Customizing programs and solutions tailored to the needs of your condominium corporation.



tricia baratta@ajg.com | 519.963.2004



Insurance | Risk Management | Consulting

© 2022 Arthur J. Gallagher & Co. | Arthur J. Gallagher Canada Limited



Windows, Doors, Siding, Eaves troughs

Brian Hollis - President

3392 Wonderland Road S. LONDON, ON N6L 2A8

Tel: 519-433-4223

inquiries@mccallumaluminum.on.ca https://mccallumaluminum.on.ca/



Providing quality management services for a range of condominium properties since 1977.

Full Management
Financial Management
Compliance Audits
Consulting

www.thorneproperty.com





SCOTT PETRIE LLP

LAW FIRM

Over 40 years of experience in condominium law

Barry Scott bscott@scottpetrie.com



Kristi Sargeant-Kerr ksargeantkerr@scottpetrie.com



Jeffrey A. Bell jbell@scottpetrie.com



John D. Goudy jgoudy@scottpetrie.com



200-252 Pall Mall Street, London ON N6A 5P6 519-433-5310